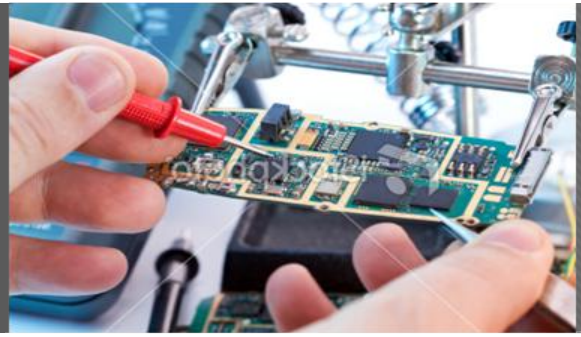


TSI Service & Support



Service Center Programs

All TSI service center agreements cover all parts and labor required to keep your equipment operating at peak performance to exact OEM specifications. All repaired devices receive full preventative maintenance including cleaning, adjustments, battery testing, software loading.

Advance Exchange

Minimize downtime with Advance Exchange – you'll be back in business the next day with a replacement device ready, right out of the box.

2, 3 and 5-day Depot Repair

Select the maintenance plan that supports your business objectives by ensuring the highest equipment availability possible.

Flat Rate Repair

For repairs not covered by a service contract, provides the convenience of one price for repair.

Time and Material

You'll receive a no-obligation quote and repairs begin only after you authorize the repairs.

TSI

11644 Lilburn Park Rd.

St. Louis, MO 63146

888-227-2467

www.tsiservice.com

[Contact Us](#)

A Reputation for Quality

TSI delivers industry leading service and support committed to keeping your enterprise mobility products up and running at peak performance. We understand the critical role your business automation systems play—and if your systems aren't functioning, you're potentially losing money. We offer service and support programs designed to meet your business needs and improve service delivery goals cost-effectively with a long history of providing quality and value.

Always Ready To Keep Your Products Up and Running

Our service centers adhere to strict repair protocols and manufacturing standards to maximize your products efficiency. From mission critical to depot repair, no one is better qualified to handle your repairs to keep your products up and running.

- Mobile Computers
- Handheld Terminals
- Laser Scanners
- POS Devices
- Barcode Printers

Your authorized users can securely create service requests and check the status of current and past repairs using our online customer support portal. With this service you can receive customized reporting and analysis tools to track your equipment, repairs, history and trend analysis.

Security You've Got Everything Covered

We provide a "one stop shop" for companies that have equipment from multiple manufacturers and offer complete warranty management. With TSI you have a single source for service, eliminating the need for multiple vendors, multiple purchase orders and multiple invoices, we've got you covered.